

Service guide A-Z

A

Address:

Hotel address
Sporthotel Kirchler
Lanersbach 453, 6293 Tux
Tel. +43 5287-87201
Fax +43 5287-86104
office@sporthotel-kirchler.at
www.sporthotel-kirchler.at

Allergy

Please inform us before your arrival if you require allergy-free bed linen.

Arrival and departure

Our rooms are available from 3 p.m.
Upon your departure, we kindly ask you to vacate the room by 11 a.m. at the latest. Please leave your keys at the reception.

B

Baby cot

We offer the free use of a baby cot (upon request).

Baby monitors

You are welcome to receive a baby monitor for your stay at the reception.

Baggage

Please contact the reception if you need help with your luggage or if you would like to leave your luggage temporarily.

Bank

Sparkasse Tux

Lanersbach 416, 6293 Tux-Lanersbach
Mondays to Fridays from 8 a.m. to 12 p.m.
and from 3 p.m. to 5 p.m.

Raiffeisenbank Tux

Lanersbach 464, 6293 Tux-Lanersbach
Mondays to Fridays from 8 a.m. to 12 p.m.
and from 2 p.m. to 5 p.m.

Bathrobes / slippers / beach towels

Are available in your room during your stay free of charge.

Blankets and pillows

If you need more blankets or pillows, please contact the reception. We are happy to bring more blankets and/or pillows into your room.

C

Car rental

Our reception staff will be happy to help.

Church service

Parish Church of St. Thomas
Sundays and public holidays at 10.30 a.m.

Courier services

Our staff at the reception will arrange the worldwide courier delivery for you.

Credit cards

You are welcome to pay with MasterCard, VISA-Card or debit card / Maestro.

D

Distances

Hintertux Glacier
6 km / driving time 15 Min.

Eggalm – ski area
200 meters / walking time 3 min.

For our guests there is a free sports bus
between Hintertux and Lanersbach.

Mayrhofen
15 km / driving time 20 min.

Innsbruck
90 km / driving time 70 min.

The information is only approximate and
depends on the traffic conditions.

Doctors

General practitioners:
Dr. Peter Peer, Tux
Tel.+43 5287-86180

Dr. Jutta Wechselberger, Tux
Tel. +43 5287-862 22

Dentist:
Dr. Manfred Reitmeir, Mayrhofen
Tel. +43 5285-63886

Dogs

Dogs are not allowed in the restaurant
area. However, you are welcome to take
your dog with you to our Bauernstüberl.

„Do not disturb“

You will find the sign for your door on
the door handle.

Drinking water

Our water is fresh mountain spring
water. No matter where you are in the
hotel, you can enjoy pure drinking water
at any time without additives.

E

Emergency numbers

Fire Department	122
Police Department	133
Rescue	144

Escape routes

You get from each floor via marked paths
to the outside. Please do not use the lift in
case of a fire alarm. You will find escape
instructions on the inside of your room
entrance door.

Extras

You can have consumptions of any kind
booked to your room. We kindly ask you to
sign the bills in all departments with your
room number. With your signature you
help us to avoid later complaints.

Extra bed

In some rooms additional bedding is
possible (upon request).

F

Fax

The fax at the reception is also available
to our guests.
Fax number +43 5287-86 104

First Aid

Please contact the reception.
At the reception you will also get plasters.

Flowers / Flower vases

Upon request, our reception will be
pleased to order flowers for you.
Flower vases are also available at the
reception.

G

Games

At our reception we offer various game collections, which we gladly provide free of charge. Please return the games completely after use.

Gas station

The next gas station is located in Vorderlanersbach, only 3 km away.

Guest Card – Zillertal Active Card

The card (free of charge for our guests) is available at the reception.

With this card you receive special discounts at various facilities in the Tux Finkenberg region.

H

Hangers

If you need more hangers, please contact the reception.

Hospital

Schwaz District Hospital
Tel. +43 5242-600-0

University Hospitals Innsbruck
Tel +43 50-22000

Hair stylist

If you wish to visit a hairdresser, we will arrange an appointment for you.

Our cooperation partner in Tux:
Copf Coiffeur Pfister: +43 5287- 86147
Mondays and Sundays closed.
Please let us know your appointment requests in advance.

Heater

The radiators in your rooms can be individually adjusted. In addition, your bathroom has a towel warmer.

Hiking and cycling tours

Various maps are available for you at the reception.

Hygiene products

You will find a selection of toiletries in your room. If you need additional items, please feel free to contact the reception.

I

Internet

In order to use the internet from the room (ISDN cable) or in the lobby (WLAN), you need an access code. You will receive this code at the reception.

L

Laundry

You have the option to wash, dry and iron your clothes for a small additional charge. In your closet there is a laundry bag, in which you can pack your dirty laundry and hand in at the reception.

Leisure offers

We are happy to inform you about various options at the reception.

Lost property

If you miss or have found something, please contact the reception.

Lunch package

You are planning a full-day excursion? We are happy to put together a packed lunch for € 8,00. It includes: sandwiches, a drink, fruit and sweets.

M

Messages

Our reception will gladly accept personal messages for you.

N

Newspapers / magazines

Daily newspapers and magazines are available at the reception.

P

Parking spot

Free parking is available along the hotel.

Payment

We accept cash, debit card, VISA card and MasterCard.

Pharmacy

„Steinbock“ pharmacy in the center of Mayrhofen

Mondays to Fridays from 8 a.m. to 12.30 p.m. and 2.30 to 6.30 p.m.
Saturdays from 8 a.m. to 12 p.m.

Medicine cabinet Dr. Peter Peer

Summer time:

Mondays, Tuesdays, Thursdays and Fridays 9 a.m. to 12 p.m. and 4 p.m. to 5 p.m.

Wednesdays 6 p.m. to 6.30 p.m.

Winter:

Mondays to Fridays 9 a.m. to p.m. and 4 p.m. to 6 p.m.

Phone numbers

From the room you can telephone directly to the outside. Pick up the handset - select "0" for the outside line, then the country code and your telephone number. One unit is charged at € 0.25. Internal calls are free of charge. All you need is the desired room or telephone number without first pressing a key. Simply type the desired room number into the telephone and you have a direct line to the desired room.

Internal telephone directory:

Reception 50

Country codes:

Belgium 0032

Germany 0049

France 0033

Italy 00390

Luxembourg 00352

Netherlands 0031

Switzerland 0041

Important telephone numbers:

Fire Department 122

Police Departement 133

Rescue 144

Post office

You can hand in your mail at the reception or directly at the postal partner, the Tux Center Lanersbach.

Q

Quality + Criticism

We are rated by the Austrian Hotel Classification with 4 stars. We want to constantly improve our quality, so if you

have a request or criticism, please contact us directly.

R

Radio

There are numerous radio stations on your TV and a radio in your bathroom.

Restaurant

See „Catering area“ at the end of this service guide.

Reception

The reception is open from 8:00 a.m. to 10 p.m. During this time, our staff will be happy to provide you with information. You can reach us under the extension number 50.

Room key

To enter the hotel after midnight and before 7:00 a.m. you will need your room key.
Upon your departure please leave your keys at the reception.

Rooms

Sporthotel Kirchler have
3 double rooms type 1 with bath + shower - 36m²
6 double rooms type 2 with shower - 38m²
6 double rooms type 3 with shower - 30m²
6 double rooms type 4 with shower - 28sqm
9 single rooms type 5 with shower - 23m²

Roomservice

Guests are welcome to have their breakfast and a variety of dishes delivered to their room.

You can order daily from 7 a.m. to 11 p.m. Please call the number 50.

S

Safe

All rooms are equipped with a safe. However, valuables can also be deposited in our safe at the reception.

Sauna

See "Wellness area" at the end of this service guide.

Sewing service / sewing kit

You will find a sewing kit in your room. We are also happy to provide our sewing service.

Shoe cleaning machine

A shoe polishing machine is located near the reception and available for free use.

Ski area

Information about the ski and glacier world Zillertal 3000 is available at the reception and in your room.

Ski- and shoe depot

Located in the lower ground floor of the neighboring house you will find a ski- and shoe depot to which you have access to with your room key all day long.

T

Taxi

Our reception will take care of your order.

Technical difficulties

If you notice a defect, please contact our reception. We strive for the fastest possible remedy.

Towels

Please contact the reception if you need more towels.

Train connections

Our reception will be happy to help.

TV

All our rooms are equipped with TV. A detailed program overview can be found in your room next to the TV.

U

Umbrella

You can borrow umbrellas at the reception.

V

Voucher

We are happy to create your individual hotel voucher at the reception.

W

Wake-up call

You can set your wake-up call yourself via the TV, just press the "wake-up call" button and enter the desired time. You can also request the reception to activate a wake-up call for you.

Catering area Sporthotel Kirchler

In our gourmet kitchen, quality comes first. Organic products from our own farm and careful preparation are therefore very important to us.

We are happy to pamper you with Austrian delicacies, complemented by classics of international cuisine.

Restaurant

Breakfast buffet	7:30 – 10 a.m.
Afternoon snack	3:30 – 5 p.m.
Dinner	6:30 – 9 p.m.

All-day option to dine from our à la carte menu.

Bar

Our hotel bar is open from 3.30 p.m. to midnight.

Wine cellar

Fine wines from the world's most important winegrowing regions await you. If you would like to participate in a tasting, please inform the reception.

Wellness area Sporthotel Kirchler

Our wonderful sauna area makes our hotel a fountain of youth for body, mind and soul.

Active program

The individual activities such as guided hiking and geocaching in summer or tobogganing, ski guiding or curling in winter, please refer to the daily morning post at your breakfast table.

Indoor swimming pool

Our guests have the opportunity to use the thermal bath in Hintertux free of charge. The bath card is available at the reception.

Massage

The treatment cabin is located next to the sauna area. Appointments can be arranged at the reception or under the extension number 50.

Opening hours: 8 a.m. to 11 p.m.

1/2 hour € 25,00

1 hour € 45,00

Sauna

The sauna area is located in the basement opposite the lift.

You need your room key to open the sauna door.

Opening hours: 4 p.m. to 8 p.m.

Organic herbal sauna, Finnish sauna, steam bath, whirlpool, ..

On bad weather days or on request, a use outside the opening hours is possible.

Solarium

The solarium is located next to the massage room. € 8.00 / 15 minutes

Tokens are available at the reception

**If you have any further requests
outside of our service guide, please
feel free to contact us.**

**We wish you a pleasant stay
at the Sporthotel Kirchler!**